

Frequently Asked Questions – Kayaking

How long is the total paddling distance and time?

The total distance is estimated to be 2.5km and total time required about 1hr 10 minutes (35 minutes each way).

What do I need to prepare in advance?

You should be wearing sport attire with light fastened shoes or sandals that will protect you from the sun as well as easy drying. Other optional items you can bring along are water bottles, sunscreen, caps, sunglasses or waterproof bags for your personal items. You may also refer to the webpage by our partner [Adventure Paddlers- Preparing yourself](#) for more information.

Can non-swimmers participate?

Yes. Life jackets are provided and are mandatory. Kayaks provided are steady and **Adventure Paddlers** has zero occurrence of injuries resulting from the lack of swimming abilities.

I have never paddled before, can I participate?

Yes. The instructor from Adventure Paddlers will share with you the basic technique of paddling during the safety briefing, before embarking on the journey.

Is there any age limit for the Kayaking activity?

Minimum age of 5 years old, with at least one accompanying participant of 18 years and above. You are strongly advised to consult and follow the advice of your doctor if you have any pre-existing medical conditions prior to sign up for the activity.

* The accompanied adult in the activity would still need to pay for the participant's fee.

What is the minimum and maximum number of participants?

The minimum number is 4 participants and maximum of 15 participants.

General FAQ

I am interested, how do I register?

To sign up for the Kayak to Kelong activity or Urban Farming workshop, please click on the respective registration links on the website. Alternatively, you may sign up via iCounter at the D'Resort Lobby.

For other general enquiries, you may contact us through the following ways:

- Phone: 6582 3322
- Online Enquiry Form

When is the closing date that I can get myself registered?

The activity/ workshop must be booked at least two days in advance or before the class is full

Is the activity/ workshop fee refundable?

We regret to inform that the activity/ workshop fee is non-refundable and non-exchangeable for other products and services at Downtown East. We will only refund in the event of the activity/ workshop does not meet the minimum number of participant and inclement weather for kayaking activity.

How do I know my activity is confirmed?

If you are making a bank transfer, you will be required to email the receipt, and our staff will be in touch to confirm your booking.

Our staff will contact you to reschedule of the activity to another date if the total group size does not meet the minimum number of participant.

In the event of inclement weather, the activity will be postponed by a maximum of 1 hour. The activity will be rescheduled to another date if the unfavourable weather persists.

*Our staff will contact you to reschedule the activity to another date or refund the activity fee. The activity/workshop fee will only be refunded via cheque.

I am not able to make it for the activity, can I get someone to replace?

We will allow a one-time transfer of participant prior to the activity date. However, the new participant must meet the pre-requisite for the activity.

Will there be LinkPoints issued for NTUC members?

LinkPoints will not be issued for any payment made for the activities and workshops in D'Resort.

Disclaimer: The information provided in this document is intended for reference only and NTUC Club reserves the right to change and update without prior notice.